

## Quality Policy Statement

The Management Team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System. We undertake to ensure sufficient resources are made available within the Organisation to achieve this.

We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organisation. Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organisation.

Equally, every employee is responsible for and will be trained to perform the duties required by his or her specific role. The Organisation has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard.

These objectives will address the risks and opportunities within the Organisation as determined by top management. TVG will set measurable objectives which will be reviewed regularly to ensure continual improvement.

We hereby certify that this Quality Manual and the Standard Operating Processes accurately describes the Quality System in use within the Organisation to meet the requirements of ISO 9001:2015. The Quality System will be monitored, measured, evaluated and enhanced regularly under the top management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

Signature:



Graeme Frankland - TVG Managing Director

Date: 11<sup>th</sup> July 2024

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Registered in England, Company No. 6759911



Confidentiality  
Document ID  
Version  
Modified by  
Date Modified

Public  
QAC-POL-2  
2.2  
M. Lee  
11/08/2025